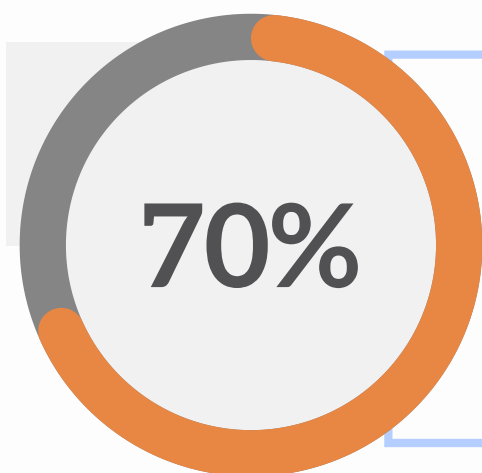


Improve SLA delivery: monitor with confidence



of all digital transformation initiatives fail. Although most companies and executives know how crucial it is to evolve with technology and create digital processes and solutions, putting it into action is a different story.

The lack of alignment between IT and business, and the failure to scale are key reasons for digital transformation failure. AIOps can help drive digital value and decrease costs associated with IT challenges by meeting SLAs, addressing outages and service degradations.

The increased demand on IT during the pandemic has exposed weaknesses in the way organisations monitor and manage their IT infrastructure. ITOps teams are realising that years of squeezing more out of legacy ITOM tools has caught up with them.



improvement in operational cost savings

Lacking any unified visibility and automated triage, teams wrestle with time-consuming, labour-intensive troubleshooting efforts.



reduction in SLA violating incidents

They are ill-equipped to adapt to accelerate application deployments, manage a cloud migration, boost security, and other strategic digital transformation initiatives.



improvement in SLA reliability

Having a unified view of all service components and reducing manual work is imperative to keeping up with demand and enabling growth.

42% of IT professionals report using more than 10 monitoring tools; 19% use more than 25 tools. Sadly, the addition of tools does not fix the issue. Monitoring capabilities can only be proven in the visibility of data that is harvested and the insights that can be gained from that specific data – we call it providing intelligence for business decisions and value for data.



Successful enterprises need contextually rich data to derive actionable insights across rapidly growing and often geographically distributed multi-cloud environments. Actionable insights allow you to apply real-time relationship maps to application, infrastructure, network, and business services data to drive faster incident resolutions or quicker MTTR. Those insights are the difference between success and failure.

Whether it is through reducing outages, ensuring tool simplification and integration, or providing smart actionable analytics and automation for business accountability, our platform gives time back to our customers through much-needed intuition powering real-time operations.